Introducing EXPAND Capture 5 – an Intelligent Speaker for Microsoft Teams Rooms

Level the playing field with an intelligent speaker that empowers your meeting participation whether working remotely or in the office.

The hybrid workplace is here, and Microsoft Teams Rooms has the latest innovations to enhance everyone's experiences, whether in the room, or remote. Intelligent speakers help create inclusive Teams meetings by ensuring that remote attendees (or those who need a recap later) can easily hear and identify participants contributing in the room.

EXPAND Capture 5 from EPOS allows everyone to focus more on the conversation with their colleagues, and less on taking notes.

The intelligent speaker uses advanced speech recognition to accurately capture transcription and attribution (who said what) of up to 10 people in a conference room, even as they talk over each other.

It is easy for users to set up their personal voice signature in the Teams client. Once set up, all voice data is stored in the Microsoft cloud and protected by enterprise-grade security and privacy. IT admins may modify settings and rules for individuals or the entire organization. They can also delete some, or all the data, at any time.

EXPAND Capture 5 Helps Equalize and Enhance Meeting Experiences

Although the Microsoft Teams app already identifies individual participants when signed into a meeting, EXPAND Capture 5 are among the first Teams Rooms devices to transcribe conversations and identify voices of up to 10 people in a conference room who have not joined the meeting with their credentials.

The EXPAND Capture 5 enables the following Microsoft Teams features:

Unique voice signature
Record a secure, voice-identifying snippet in less than a minute by following a few simple steps.

Attributed transcription
Advanced speech recognition capabilities accurately capture the dialogue and identity of up to 10 participants in a conference room. Up to 20 participants can be attributed and transcribed per meeting.

Cortana voice assistance
Perform tasks like starting and ending meetings with touchless, voice-activated commands.

Enterprise-grade security
Voice data for each person enrolled is secured and private and can be deactivated or deleted at any time by the IT Admin.

Digital contact card
Hover over a participant's photo in a meeting to learn more about their title, role, team, and more.

What is the user experience like?

When people who were invited to the meeting participate from the assigned Teams Room conference room, one of two things happen:

1. If they are part of the organization and already "in the system," and have set up their voice signature in Teams, the intelligent speaker will identify them by name/location/photo as soon as they start to speak.

2. If they have not yet set up their voice signature, a generic identifier will display next to their transcription. Anyone on the call can hover over that person's caption to activate the dropdown menu of attendees and select the unidentified person in the room who is/was speaking. Now they have been identified and everything they say in the meeting going forward will be correctly attributed.

   Later, when the participant opens Teams again, they will see a notification in their feed alerting them that they were attributed in the meeting. They can approve or deny. They'll also be prompted to take a minute to record their voice signature. Once finished, they won't receive the notifications again and they'll be correctly attributed in meetings going forward.

   If the person does not wish to be identified in any meetings or has privacy concerns, they can contact IT for more information and learn about their options.

Certified for
Microsoft Teams

Regions and language

The intelligent speaker for Microsoft Teams Rooms will initially be available in English/US. Other regions (and eventually other languages) scheduled to roll out later in 2021 are:

– Canada
– UK
– Australia
– India

License model

During Public Preview (Beginning June 9th, 2021) Subject to change as it will follow Microsoft license model.

Unlimited free usage of Capture 5 functionalities with Microsoft Teams Rooms Licenses (both Standard + Premium).

Learn more about EXPAND Capture 5 here